

January 14, 2009

Dear Mr. [REDACTED]:

Thank you for your letter of January 13, 2009.

We are sorry to hear that you are having trouble with your [REDACTED].

We will be happy to help you with your [REDACTED].

Please call us at 1-800-368-7000 or visit our website at [REDACTED].

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we look forward to partnering with them on various initiatives and agreements to help both the Louisville Zoo and the University of Missouri State University.

Thank you,



Pam Anderson,

Director, randerson@missouri.edu

1. www.missouri.edu



David Anderson,

President, www.louisvillezoo.org

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